



## Board of Aldermen Request for Action

**MEETING DATE:** 3/5/2024

**DEPARTMENT:** Finance

**AGENDA ITEM:** Resolution 1312, A Resolution Approving A Water Leak Adjustment Request.

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**REQUESTED BOARD ACTION:**

Motion to approve Resolution 1312, approving a water and wastewater leak adjustment in the amount of \$113.93 to utility billing customer Lora Evers.

**SUMMARY:** The City has received notice from Lora Evers, a residential utility billing customer, of a repaired water leak and their request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about November 30, 2023, the Utilities Department obtained electronic reads of water usage for the month of December. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the November billing cycle, Lora Evers had started the cycle with a read of 1,170 and finished the November cycle with a read of 1,340, which resulted in consumption of 17,000 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Lora Evers has provided proof of repair/maintenance of the toilet leak which caused the high usage during the December billing cycle.

On or about December 29, 2023, the Utilities Department obtained electronic reads of water usage for the month of December. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the December billing cycle, Lora Evers had started the cycle with a read of 1,340 and finished the December cycle with a read of 1,647, which resulted in consumption of 30,700 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Lora Evers has provided proof of repair/maintenance of the toilet leak which caused the high usage during the December billing cycle.

If approved, the leak adjustment would issue a credit of \$113.93 to Lora Evers utility account.

**PREVIOUS ACTION:**

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

**POLICY OBJECTIVE:**

Click or tap here to enter text.

**FINANCIAL CONSIDERATIONS:**

Reduce utility revenues by \$113.93.

**ATTACHMENTS:**

- Ordinance
- Resolution
- Staff Report
- Other: Repair Documentation
- Contract
- Plans
- Minutes

**RESOLUTION 1312**

**A RESOLUTION APPROVING A WATER AND WASTEWATER LEAK  
ADJUSTMENT REQUEST**

**WHEREAS**, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

**WHEREAS**, Lora Evers, a residential utility billing customer with account 10-003328-04, has notified the City of a water leak and is requesting a leak adjustment; and

**WHEREAS**, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

**WHEREAS**, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$113.93.

**NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF  
THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:**

A water and wastewater leak adjustment in the amount of \$113.93 shall be credited to account 10-003328-04 of residential utility billing customer Lora Evers.

**PASSED AND ADOPTED** by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 5<sup>th</sup> day of March, 2024.

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Damien Boley, Mayor

ATTEST:

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Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Lora Evers

Utility Service Address: 1107 Sunflower St

Utility Account Number: 10-003328-04

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$113.93 at the Board of Alderman meeting on 3/5/2024.

I, Lora Evers, agree to attend the Board of Alderman meeting referenced above, and understand that my failure to be present is cause for the Board of Alderman to deny my request.

Upon resolution by the Board of Alderman, I, Lora Evers, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

 2/1/24  
Customer's Signature Date



## Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Lora Evers**

Utility Service Address: **1107 Sunflower Street**

Utility Account Number: **10-003328-04**

### Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

- The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons):           \$9.04            
 Average monthly water usage for this property:           4,100 gallons          

- Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons):           \$5.40          

- If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons):           \$7.69            
 Average monthly wastewater usage for this property:           4,100 gallons          

Was the leak inside or outside the home:           inside          

Was the wastewater billed winter average or actual usage:           actual usage          

### Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

| MONTH 1                                   |              |
|---|--------------|
| Original Water Bill Amount                |              |
| 17,000 gallons @ 9.04 per 1,000 gallons = | 153.68       |
| Adjusted Water Bill Amount                |              |
| 8,200 gallons @ 9.04 per 1,000 gallons =  | 74.13        |
| + 8,800 gallons @ 5.4 per 1,000 gallons = | 47.52        |
|   | 121.65       |
| <b>Water Discount =</b>                   | <b>32.03</b> |
| Original Wastewater Bill Amount           |              |
| 17,000 gallons @ 7.69 per 1,000 gallons = | 130.73       |
| Adjusted Wastewater Bill Amount           |              |
| 17,000 gallons @ 7.69 per 1,000 gallons = | 130.73       |
| <b>Wastewater Discount =</b>              | <b>0.00</b>  |

| MONTH 2 (if applicable)                    |              |
|--|--------------|
| Original Water Bill Amount                 |              |
| 30,700 gallons @ 9.04 per 1,000 gallons =  | 277.53       |
| Adjusted Water Bill Amount                 |              |
| 8,200 gallons @ 9.04 per 1,000 gallons =   | 74.13        |
| + 22,500 gallons @ 5.4 per 1,000 gallons = | 121.50       |
|  | 195.63       |
| <b>Water Discount =</b>                    | <b>81.90</b> |
| Original Wastewater Bill Amount            |              |
| 30,700 gallons @ 7.69 per 1,000 gallons =  | 236.08       |
| Adjusted Wastewater Bill Amount            |              |
| 30,700 gallons @ 7.69 per 1,000 gallons =  | 236.08       |
| <b>Wastewater Discount =</b>               | <b>0.00</b>  |

**Total Discount = 113.93**

THANK YOU FOR SHOPPING AT  
EUSTON HARDWAR-12 SV  
116 N. 169 HIGHWAY Smithville MO  
Remittance Address is  
BOX 303 JUNCTION CITY,KS 66441  
(816) 532-0525

12/17/23 10:14AM 12LUKAS 331 SALE

400007 -2 EA \$8.49 EA  
3" RED RUBBER FLAPPER \$16.98

SUB-TOTAL:\$ 16.98 TAX:\$ 1.44  
TOTAL:\$ 18.42  
BC AMT:\$ 18.42

BK CARD#: XXXXXXXXXXXXX5199  
MID:\*\*\*\*\*1885 TID:\*\*\*7341  
AUTH: 854474 AMI:\$ 18.42  
Post Reference #:094785 Bat#

Authorizing Network: VISA

Cardless  
CARD TYPE:VISA

EYPR: XXXX

AID: A0000000030101

V\_RCH\_1120

000109AUJ608000  
FST : 6800

ARC : 00

MODE : Issuer

CVM :

Name : VISA DEBIT

ATC : 0121

AC : E6D63B11889BA09E

TxnID/ValCode: 157726

Bank card

USDS

18.42



=>> JRNL#A94785/D

CUST NO:\*10012

<<==

THANK YOU CHARLES EVERS  
FOR YOUR PATRONAGE

ADDR:

CASH CUSTOMER - SMITHVILLE

Customer Copy



## Board of Aldermen Request for Action

**MEETING DATE:** 3/5/2024

**DEPARTMENT:** Finance

**AGENDA ITEM:** Resolution 1313, Approving a Water and Wastewater Leak Adjustment Request

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**REQUESTED BOARD ACTION:**

Motion to approve Resolution 1313, approving a water and wastewater leak adjustment in the amount of \$171.23 to utility billing customer Clarus Williams.

**SUMMARY:** The City has received notice from Clarus Williams, a residential utility billing customer, of a repaired water leak and their request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about December 30, 2023, the Utilities Division obtained electronic reads of water usage for the month of December. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the December billing cycle, Clarus Williams had started the cycle with a read of 335 and finished the December cycle with a read of 551, which resulted in consumption of 21,600 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Clarus Williams has provided proof of repair/maintenance of the toilet leak which caused the high usage during the December billing cycle.

On or about January 30, 2024, the Utilities Division obtained electronic reads of water usage for the month of January. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the January billing cycle, Clarus Williams had started the cycle with a read of 551 and finished the January cycle with a read of 1,065, which resulted in consumption of 51,400 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Clarus Williams has provided proof of repair/maintenance of the toilet leak which caused the high usage during the January billing cycle.

If approved, the leak adjustment would issue a credit of \$171.23 to Clarus Williams utility account.

**PREVIOUS ACTION:**

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

**POLICY OBJECTIVE:**

Click or tap here to enter text.

**FINANCIAL CONSIDERATIONS:**

Reduce utility revenues by \$171.23.

**ATTACHMENTS:**

- Ordinance
- Resolution
- Staff Report
- Other: Repair Documentation
- Contract
- Plans
- Minutes

**RESOLUTION 1313**

**A RESOLUTION APPROVING A WATER AND WASTEWATER  
LEAK ADJUSTMENT REQUEST**

**WHEREAS**, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

**WHEREAS**, Clarus Williams, a residential utility billing customer with account 06-005780-00, has notified the City of a water leak and is requesting a leak adjustment; and

**WHEREAS**, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

**WHEREAS**, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$171.23.

**NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:**

A water and wastewater leak adjustment in the amount of \$171.23 shall be credited to account 06-005780-00 of residential utility billing customer Clarus Williams.

**PASSED AND ADOPTED** by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 5<sup>th</sup> day of March, 2024.

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Damien Boley, Mayor

ATTEST:

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Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Clarus Williams

Utility Service Address: 110 Porter Drive

Utility Account Number: 06-005780-00

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$171.23 at the Board of Alderman meeting on 3/5/2024.

I, Clarus Williams, agree to attend the Board of Alderman meeting referenced above, and understand that my failure to be present is cause for the Board of Alderman to deny my request.

Upon resolution by the Board of Alderman, I, Clarus Williams, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

Clarus Williams  
Customer's Signature

2-7-24  
Date



## Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Clarus Williams**

Utility Service Address: **110 Porter Drive**

Utility Account Number: **06-005780-00**

### Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

- The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): \$10.40  
 Average monthly water usage for this property: **8,033** gallons

- Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): \$6.21

- If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): \$8.84  
 Average monthly wastewater usage for this property: **8,033** gallons

Was the leak inside or outside the home: **inside**

Was the wastewater billed winter average or actual usage: **winter average**

### Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

| MONTH 1                                    |              |
|--|--------------|
| Original Water Bill Amount                 |              |
| 21,600 gallons @ 10.4 per 1,000 gallons =  | 224.64       |
| Adjusted Water Bill Amount                 |              |
| 16,066 gallons @ 10.4 per 1,000 gallons =  | 167.09       |
| + 5,534 gallons @ 6.21 per 1,000 gallons = | 34.37        |
|  | 201.46       |
| <b>Water Discount =</b>                    | <b>23.18</b> |
| Original Wastewater Bill Amount            |              |
| 8,033 gallons @ 8.84 per 1,000 gallons =   | 71.01        |
| Adjusted Wastewater Bill Amount            |              |
| 8,033 gallons @ 8.84 per 1,000 gallons =   | 71.01        |
| <b>Wastewater Discount =</b>               | <b>0.00</b>  |

| MONTH 2 (if applicable)                     |               |
|---|---------------|
| Original Water Bill Amount                  |               |
| 51,400 gallons @ 10.4 per 1,000 gallons =   | 534.56        |
| Adjusted Water Bill Amount                  |               |
| 16,066 gallons @ 10.4 per 1,000 gallons =   | 167.09        |
| + 35,334 gallons @ 6.21 per 1,000 gallons = | 219.42        |
|   | 386.51        |
| <b>Water Discount =</b>                     | <b>148.05</b> |
| Original Wastewater Bill Amount             |               |
| 8,033 gallons @ 8.84 per 1,000 gallons =    | 71.01         |
| Adjusted Wastewater Bill Amount             |               |
| 8,033 gallons @ 8.84 per 1,000 gallons =    | 71.01         |
| <b>Wastewater Discount =</b>                | <b>0.00</b>   |

**Total Discount = 171.23**

512704

Statement DATE 01-08-24 TERMS

TO Buzz Williams  
110 Porter Drive  
Smithville, MO 64089

IN ACCOUNT WITH Russell  
Armstrong Home Solutions

|  |         |
|--|---------|
| Labor to replace<br>bad stool parts  | \$95.00 |
| Parts to replace<br>bad stool guts.  | 39.00   |
| The Old parts would not<br>shut off the water after<br>stool was full and caused<br>the creating water to<br>continuously flow & not<br>shut off |         |

CURRENT OVER 30 DAYS OVER 60 DAYS TOTAL AMOUNT \$134.00



## Board of Aldermen Request for Action

**MEETING DATE:** 3/5/2024

**DEPARTMENT:** Finance

**AGENDA ITEM:** Resolution 1314, Approving a Water and Wastewater Leak Adjustment Request

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**REQUESTED BOARD ACTION:**

Motion to approve Resolution 1314, approving a water and wastewater leak adjustment in the amount of \$120.41 to utility billing customer Michael Marshall.

**SUMMARY:** The City has received notice from Michael Marshall, a residential utility billing customer, of a repaired water leak and his request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about December 30, 2023, the Utilities Division obtained electronic reads of water usage for the month of December. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the December billing cycle, Michael Marshall had started the cycle with a read of 1,009 and finished the December cycle with a read of 1,088, which resulted in consumption of 7,900 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Michael Marshall has provided proof of repair/maintenance of the toilet leak which caused the high usage during the December billing cycle.

On or about January 30, 2024, the Utilities Division obtained electronic reads of water usage for the month of January. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the January billing cycle, Michael Marshall had started the cycle with a read of 1,088 and finished the January cycle with a read of 1,331, which resulted in consumption of 24,300 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Michael Marshall has provided proof of repair/maintenance of the toilet leak which caused the high usage during the January billing cycle.

If approved, the leak adjustment would issue a credit of \$120.41 to Michael Marshall's utility account.

**PREVIOUS ACTION:**

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

**POLICY OBJECTIVE:**

Click or tap here to enter text.

**FINANCIAL CONSIDERATIONS:**

Reduce utility revenues by \$120.41.

**ATTACHMENTS:**

- |   |                                   |
|---|-----------------------------------|
| <input type="checkbox"/> Ordinance                              | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution                  | <input type="checkbox"/> Plans    |
| <input checked="" type="checkbox"/> Staff Report                | <input type="checkbox"/> Minutes  |
| <input checked="" type="checkbox"/> Other: Repair Documentation |                                   |

**RESOLUTION 1314**

**A RESOLUTION APPROVING A WATER AND WASTEWATER  
LEAK ADJUSTMENT REQUEST**

**WHEREAS**, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

**WHEREAS**, Michael Marshall, a residential utility billing customer with account 02-005570-00, has notified the City of a water leak and is requesting a leak adjustment; and

**WHEREAS**, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

**WHEREAS**, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$120.41.

**NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF  
THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:**

A water and wastewater leak adjustment in the amount of \$120.41 shall be credited to account 02-005570-00 of residential utility billing customer Michael Marshall.

**PASSED AND ADOPTED** by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 5<sup>th</sup> day of March, 2024.

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Damien Boley, Mayor

ATTEST:

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Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Michael Marshall

Utility Service Address: 401-C Woodland Ave

Utility Account Number: 02-005570-00

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided. *no more than 5 times*

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$120.41 at the Board of Alderman meeting on 3/5/2024.

I, Michael Marshall, agree to attend the Board of Alderman meeting referenced above, and understand that my failure to be present is cause for the Board of Alderman to deny my request.

Upon resolution by the Board of Alderman, I, Michael Marshall, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

  
Customer's Signature

2/3/24  
Date

Major Rentals & Investment  
PO Box 252  
Smithville, MO 64089

City of Smithville  
Water Department  
[tgomez@smithville.mo.gov](mailto:tgomez@smithville.mo.gov)

Re: 401 Woodland, Apt 3

To Whom It May Concern:

Sean Todd from our office repaired a leaky toilet at 401 Woodland, Apt 3 on February 12, 2024. Please let me know if you have any questions.

Thank you,

A handwritten signature in black ink, appearing to read 'Karla Gant', written in a cursive style.

Karla Gant  
Major Rentals



## Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Michael Marshall**

Utility Service Address: **401-C Woodland Ave**

Utility Account Number: **02-005570-00**

### Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

- The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): \$10.40  
 Average monthly water usage for this property: 866 gallons

- Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): \$6.21

- If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): \$8.84  
 Average monthly wastewater usage for this property: 866 gallons

Was the leak inside or outside the home: inside

Was the wastewater billed winter average or actual usage: actual usage

### Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

| MONTH 1                                    |              |
|--|--------------|
| Original Water Bill Amount                 |              |
| 7,900 gallons @ 10.4 per 1,000 gallons =   | 82.16        |
| Adjusted Water Bill Amount                 |              |
| 1,732 gallons @ 10.4 per 1,000 gallons =   | 18.01        |
| + 6,168 gallons @ 6.21 per 1,000 gallons = | 38.30        |
|  | 56.31        |
| <b>Water Discount =</b>                    | <b>25.85</b> |
| Original Wastewater Bill Amount            |              |
| 7,900 gallons @ 8.84 per 1,000 gallons =   | 69.84        |
| Adjusted Wastewater Bill Amount            |              |
| 7,900 gallons @ 8.84 per 1,000 gallons =   | 69.84        |
| <b>Wastewater Discount =</b>               | <b>0.00</b>  |

| MONTH 2 (if applicable)                     |              |
|---|--------------|
| Original Water Bill Amount                  |              |
| 24,300 gallons @ 10.4 per 1,000 gallons =   | 252.72       |
| Adjusted Water Bill Amount                  |              |
| 1,732 gallons @ 10.4 per 1,000 gallons =    | 18.01        |
| + 22,568 gallons @ 6.21 per 1,000 gallons = | 140.15       |
|   | 158.16       |
| <b>Water Discount =</b>                     | <b>94.56</b> |
| Original Wastewater Bill Amount             |              |
| 24,300 gallons @ 8.84 per 1,000 gallons =   | 214.81       |
| Adjusted Wastewater Bill Amount             |              |
| 24,300 gallons @ 8.84 per 1,000 gallons =   | 214.81       |
| <b>Wastewater Discount =</b>                | <b>0.00</b>  |

**Total Discount = 120.41**



# Board of Aldermen Request for Action

**MEETING DATE:** 3/5/2024

**DEPARTMENT:** Finance

**AGENDA ITEM:** Resolution 1315, Approving a Water and Wastewater Leak Adjustment Request

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**REQUESTED BOARD ACTION:**

Motion to approve Resolution 1315, approving a water and wastewater leak adjustment in the amount of \$75.06 to utility billing customer Shantelle Mathis.

**SUMMARY:** The City has received notice from Shantelle Mathis, a residential utility billing customer, of a repaired water leak and their request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about January 30, 2024, the Utilities Division obtained electronic reads of water usage for the month of January. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the January billing cycle, Shantelle Mathis had started the cycle with a read of 293 and finished the January cycle with a read of 418, which resulted in consumption of 12,500 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Shantelle Mathis has provided proof of repair/maintenance of the toilet leak which caused the high usage during the January billing cycle.

If approved, the leak adjustment would issue a credit of \$75.06 to Shantelle Mathis' utility account.

**PREVIOUS ACTION:**

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

**POLICY OBJECTIVE:**

[Click or tap here to enter text.](#)

**FINANCIAL CONSIDERATIONS:**

Reduce utility revenues by \$75.06.

**ATTACHMENTS:**

- |   |                                   |
|---|-----------------------------------|
| <input type="checkbox"/> Ordinance                              | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution                  | <input type="checkbox"/> Plans    |
| <input type="checkbox"/> Staff Report                           | <input type="checkbox"/> Minutes  |
| <input checked="" type="checkbox"/> Other: Repair Documentation |                                   |

**RESOLUTION 1315**

**A RESOLUTION APPROVING A WATER AND WASTEWATER  
LEAK ADJUSTMENT REQUEST**

**WHEREAS**, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

**WHEREAS**, Shantelle Mathis, a residential utility billing customer with account 08-000820-09, has notified the City of a water leak and is requesting a leak adjustment; and

**WHEREAS**, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

**WHEREAS**, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$75.06.

**NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:**

A water and wastewater leak adjustment in the amount of \$75.06 shall be credited to account 08-000820-09 of residential utility billing customer Shantelle Mathis.

**PASSED AND ADOPTED** by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 5<sup>th</sup> day of March, 2024.

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Damien Boley, Mayor

ATTEST:

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Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Shantelle Mathis

Utility Service Address: 317 Lakeland Dr

Utility Account Number: 08-000820-09

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$75.06 at the Board of Alderman meeting on 3/5/2024.

I, Shantelle Mathis, agree to attend the Board of Alderman meeting referenced above, and understand that my failure to be present is cause for the Board of Alderman to deny my request.

Upon resolution by the Board of Alderman, I, Shantelle Mathis, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

A handwritten signature in blue ink, appearing to be "Shantelle Mathis", written over a horizontal line.

Customer's Signature

A handwritten date "2/13/24" in blue ink, written over a horizontal line.

Date

400 Park Dr  
Smithville, MO 64089-9406



(816) 532-0737  
taylorpsi@sbcglobal.net

**PLUMBING SERVICES, INC.**

**BILL TO**

**Sherrie and Regie Coulter**  
603 Liberty Rd.  
Box 541  
Smithville, MO 64089

Visit us on our Website!  
[www.TaylorPlumbingServicesInc.com](http://www.TaylorPlumbingServicesInc.com)

|           |           |
|-----------|-----------|
| DATE      | INVOICE # |
| 1/18/2024 | 29575     |

| REP       | 2nd Rep | DESCRIPTION   | RATE | N F R | AMOUNT |
|-----------|---------|---|------|-------|--------|
| B         | KG      |   |      |       |        |
| ITEM      | QTY     | DESCRIPTION   | RATE | N F R | AMOUNT |
| RPR021370 |         | <b>Work location: 317 Lakeland</b><br><b>Repair 1/2" Copper Water Line (at toilet )</b> |      |       | 233.06 |
|           |         | <b>Thank you for your payment at time of service</b><br><b>sq apvd</b>                  |      |       |        |

**Proud Members of:**



|              |                 |
|--------------|-----------------|
| <b>Total</b> | <b>\$233.06</b> |
|--------------|-----------------|

A service charge of 2% per month will be added on overdue accounts. Minimum - \$2.00

[www.facebook.com/taylorplumbingservices](http://www.facebook.com/taylorplumbingservices)



## Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Shantelle Mathis**

Utility Service Address: **317 Lakeland Drive**

Utility Account Number: **08-000820-09**

### Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

- The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): \$10.40  
 Average monthly water usage for this property: 5,100 gallons

- Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): \$6.21

- If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): \$8.84  
 Average monthly wastewater usage for this property: 5,100 gallons

Was the leak inside or outside the home: outside

Was the wastewater billed winter average or actual usage: actual usage

### Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

| MONTH 1                                    |              |
|--|--------------|
| Original Water Bill Amount                 |              |
| 12,500 gallons @ 10.4 per 1,000 gallons =  | 130.00       |
| Adjusted Water Bill Amount                 |              |
| 10,200 gallons @ 10.4 per 1,000 gallons =  | 106.08       |
| + 2,300 gallons @ 6.21 per 1,000 gallons = | 14.28        |
|  | 120.36       |
| <b>Water Discount =</b>                    | <b>9.64</b>  |
| Original Wastewater Bill Amount            |              |
| 12,500 gallons @ 8.84 per 1,000 gallons =  | 110.50       |
| Adjusted Wastewater Bill Amount            |              |
| 5,100 gallons @ 8.84 per 1,000 gallons =   | 45.08        |
| <b>Wastewater Discount =</b>               | <b>65.42</b> |

| MONTH 2 (if applicable)                |             |
|--|-------------|
| Original Water Bill Amount             |             |
| gallons @ 10.4 per 1,000 gallons =     | 0.00        |
| Adjusted Water Bill Amount             |             |
| 0 gallons @ 10.4 per 1,000 gallons =   | 0.00        |
| + 0 gallons @ 6.21 per 1,000 gallons = | 0.00        |
|  | 0.00        |
| <b>Water Discount =</b>                | <b>0.00</b> |
| Original Wastewater Bill Amount        |             |
| 0 gallons @ 8.84 per 1,000 gallons =   | 0.00        |
| Adjusted Wastewater Bill Amount        |             |
| 0 gallons @ 8.84 per 1,000 gallons =   | 0.00        |
| <b>Wastewater Discount =</b>           | <b>0.00</b> |

**Total Discount = 75.06**



# Board of Aldermen Request for Action

**MEETING DATE:** 3/5/2024

**DEPARTMENT:** Finance

**AGENDA ITEM:** Resolution 1316, Approving a Water and Wastewater Leak Adjustment Request

---

**REQUESTED BOARD ACTION:**

Motion to approve Resolution 1316, approving a water and wastewater leak adjustment request.

**SUMMARY:** The City has received notice from Kelsey Mertz, a residential utility billing customer, of a repaired water leak and their request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about December 30<sup>th</sup> 2024, the Utilities Division obtained electronic reads of water usage for the month of December. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the December billing cycle, Kelsey Mertz had started the cycle with a read of 3,346 and finished the December cycle with a read of 3,576, which resulted in consumption of 23,000 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Kelsey Mertz has provided proof of repair/maintenance of the faucet leak which caused the high usage during the December billing cycle.

If approved, the leak adjustment would issue a credit of \$66.25 to Kelsey Mertz's utility account.

**PREVIOUS ACTION:**

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

**POLICY OBJECTIVE:**

Click or tap here to enter text.

**FINANCIAL CONSIDERATIONS:**

Reduce utility revenues by \$66.25.

**ATTACHMENTS:**

- |   |                                   |
|---|-----------------------------------|
| <input type="checkbox"/> Ordinance                              | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution                  | <input type="checkbox"/> Plans    |
| <input checked="" type="checkbox"/> Staff Report                | <input type="checkbox"/> Minutes  |
| <input checked="" type="checkbox"/> Other: Repair Documentation |                                   |

**RESOLUTION 1316**

**A RESOLUTION APPROVING A WATER AND WASTEWATER  
LEAK ADJUSTMENT REQUEST**

**WHEREAS**, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

**WHEREAS**, Kelsey Mertz, a residential utility billing customer with account 10-001470-03, has notified the City of a water leak and is requesting a leak adjustment; and

**WHEREAS**, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

**WHEREAS**, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$66.25.

**NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF  
THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:**

A water and wastewater leak adjustment in the amount of \$66.25 shall be credited to account 10-001470-03 of residential utility billing customer Kelsey Mertz.

**PASSED AND ADOPTED** by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 5<sup>th</sup> day of March, 2024.

---

Damien Boley, Mayor

ATTEST:

---

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Kelsey Mertz

Utility Service Address: 14901 Diamond Lane

Utility Account Number: 10-001470-03

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$66.25 at the Board of Alderman meeting on ~~1/16/2023~~. 3/5/24

I, [Signature], agree to attend the Board of Alderman meeting referenced above, and understand that my failure to be present is cause for the Board of Alderman to deny my request.

Upon resolution by the Board of Alderman, I, [Signature], shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

[Signature]  
Customer's Signature

2/13/24  
Date



Date of Service: 12.26.2024

Address: 19401 Diamond Ln Smithville MO, 64089

Estimate : \$400.00

Invoice #: SA-455875

*Scope of Work:*

Resident's bathtub faucet in the main bathroom won't shut off completely. Water is leaking through the faucet when turned to the off position. Water leaking nonstop.

Vendor - Snake n Rooter

*Assessment:* The vendor fixed the issue and replaced the handle of the faucet as well.

Alfonso Esquivel

National Maintenance Associate

O: 512-851-8950

E: [alesquivel@msrenewal.com](mailto:alesquivel@msrenewal.com)

Main Street Renewal LLC is a licensed real estate brokerage.

Information about Brokerage Services: <https://www.trec.state.tx.us/pdf/contracts/IABS1-0.pdf> and Consumer Protection:

<https://www.trec.state.tx.us/pdf/forms/Miscellaneous/CN1-2.pdf>



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## Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Kelsey Mertz**

Utility Service Address: **19401 Diamond Lane**

Utility Account Number: **10-001470-03**

### Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

- The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons):           \$9.04            
 Average monthly water usage for this property:           2,400 gallons          

- Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons):           \$5.40          

- If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons):           \$7.69            
 Average monthly wastewater usage for this property:           2,400 gallons          

Was the leak inside or outside the home:           inside          

Was the wastewater billed winter average or actual usage:           actual usage          

### Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

| MONTH 1                                    |              |
|--|--------------|
| Original Water Bill Amount                 |              |
| 23,000 gallons @ 9.04 per 1,000 gallons =  | 207.92       |
| Adjusted Water Bill Amount                 |              |
| 4,800 gallons @ 9.04 per 1,000 gallons =   | 43.39        |
| + 18,200 gallons @ 5.4 per 1,000 gallons = | 98.28        |
|  | 141.67       |
| <b>Water Discount =</b>                    | <b>66.25</b> |
| Original Wastewater Bill Amount            |              |
| 23,000 gallons @ 7.69 per 1,000 gallons =  | 176.87       |
| Adjusted Wastewater Bill Amount            |              |
| 23,000 gallons @ 7.69 per 1,000 gallons =  | 176.87       |
| <b>Wastewater Discount =</b>               | <b>0.00</b>  |

| MONTH 2 (if applicable)               |             |
|---------------------------------------|-------------|
| Original Water Bill Amount            |             |
| gallons @ 9.04 per 1,000 gallons =    | 0.00        |
| Adjusted Water Bill Amount            |             |
| 0 gallons @ 9.04 per 1,000 gallons =  | 0.00        |
| + 0 gallons @ 5.4 per 1,000 gallons = | 0.00        |
|                                       | 0.00        |
| <b>Water Discount =</b>               | <b>0.00</b> |
| Original Wastewater Bill Amount       |             |
| 0 gallons @ 7.69 per 1,000 gallons =  | 0.00        |
| Adjusted Wastewater Bill Amount       |             |
| 0 gallons @ 7.69 per 1,000 gallons =  | 0.00        |
| <b>Wastewater Discount =</b>          | <b>0.00</b> |

**Total Discount = 66.25**



## Board of Aldermen Request for Action

**MEETING DATE:** 3/5/2024

**DEPARTMENT:** Finance

**AGENDA ITEM:** Resolution 1317, Approving a Water and Wastewater Leak Adjustment Request

---

**REQUESTED BOARD ACTION:**

Motion to approve Resolution 1317, approving a water and wastewater leak adjustment request.

**SUMMARY:** The City has received notice from Larry Skibsted, a residential utility billing customer, of a repaired water leak and their request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about December 28, 2024, the Utilities Division obtained electronic reads of water usage for the month of December. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the December billing cycle, Larry Skibsted had started the cycle with a read of 19 and finished the December cycle with a read of 183, which resulted in consumption of 16,400 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Larry Skibsted has provided proof of repair/maintenance of the toilet leak which caused the high usage during the December billing cycle.

On or about January 30, 2024, the Utilities Division obtained electronic reads of water usage for the month of January. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the January billing cycle, Larry Skibsted had started the cycle with a read of 183 and finished the December cycle with a read of 389, which resulted in consumption of 20,600 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Larry Skibsted has provided proof of repair/maintenance of the toilet leak which caused the high usage during the December billing cycle.

If approved, the leak adjustment would issue a credit of \$131.40 to Larry Skibsted's utility account.

**PREVIOUS ACTION:**

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

**POLICY OBJECTIVE:**

Click or tap here to enter text.

**FINANCIAL CONSIDERATIONS:**

Reduce utility revenues by \$131.40.

**ATTACHMENTS:**

- Ordinance
- Resolution
- Staff Report
- Other: Repair Documentation
- Contract
- Plans
- Minutes

**RESOLUTION 1317**

**A RESOLUTION APPROVING A WATER AND WASTEWATER  
LEAK ADJUSTMENT REQUEST**

**WHEREAS**, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

**WHEREAS**, Larry Skibsted, a residential utility billing customer with account 03-003490-01, has notified the City of a water leak and is requesting a leak adjustment; and

**WHEREAS**, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

**WHEREAS**, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$131.40.

**NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF  
THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:**

A water and wastewater leak adjustment in the amount of \$131.40 shall be credited to account 03-003490-01 of residential utility billing customer Larry Skibsted.

**PASSED AND ADOPTED** by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 5<sup>th</sup> day of March, 2024.

\_\_\_\_\_  
Damien Boley, Mayor

ATTEST:

\_\_\_\_\_  
Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Larry Skibsted

Utility Service Address: 113 Stonebridge Lane

Utility Account Number: 03-003490-01

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$131.40 at the Board of Alderman meeting on 3/5/2024.

I, Larry Skibsted, agree to attend the Board of Alderman meeting referenced above, and understand that my failure to be present is cause for the Board of Alderman to deny my request.

Upon resolution by the Board of Alderman, I, Larry Skibsted, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

Larry Skibsted  
Customer's Signature

2-14-2024  
Date

Give us feedback @ survey.walmart.com  
Thank you! ID #:7TKR2S2JQQ4

# Walmart

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816-792-4644 Mgr:TBD  
8301 N CHURCH RD  
KANSAS CITY MO 64158  
ST# 00234 OP# 003937 TE# 18 TR# 05526  
# ITEMS SOLD 16  
TC# 6390 0442 1816 0062 5989 4



|                  |                |         |
|------------------|----------------|---------|
| PG 25CT HFF      | 007897350296   | 9.97 X  |
| FILE BOX         | 007314918689   | 8.97 X  |
| COKE             | 004900001278 F | 12.78 R |
| BATH SHEET       | 088771920449   | 6.97 X  |
| BATH SHEET       | 088771920449   | 6.97 X  |
| 4FT CF TBL       | 695957660100   | 34.88 X |
| WATCH            | 008670265071   | 10.98 X |
| WASH CLOTH       | 088771920464   | 1.97 X  |
| WASH CLOTH       | 088771920464   | 1.97 X  |
| WASH CLOTH       | 088771920464   | 1.97 X  |
| MS FAB LIN       | 007316101398   | 10.78 X |
| SHWR CURTAIN     | 078485792895   | 10.97 X |
| FLAPPER          | 003996100502   | 6.76 X  |
| DVE AB 12Z       | 001111104056   | 3.97 X  |
| ALARM CLOCK      | 004935378691   | 4.54 X  |
| DCK 22.2YD       | 007535307308   | 2.68 X  |
| SUBTOTAL         |                | 137.13  |
| TAX 1 8.725 %    |                | 10.85   |
| TAX 2 5.725 %    |                | 0.73    |
| TOTAL            |                | 148.71  |
| DEBIT TEND       |                | 148.71  |
| CHANGE DUE       |                | 0.00    |
| PAY FROM PRIMARY |                |         |

EFT DEBIT  
148.71 TOTAL PURCHASE  
US Debit  
REF # 1042000314  
NETWORK ID. 0069 APPR CODE 330966  
US Debit  
AID A0000000042203  
AAC A2FOA98FFDCC638D  
\*NO SIGNATURE REQUIRED  
TERMINAL # 29422993  
02/07/24 10:20:14  
02/07/24 10:20:18  
\*\*\*CUSTOMER COPY\*\*\*

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## Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Larry Skibsted**

Utility Service Address: **113 Stonebridge Lane**

Utility Account Number: **03-003490-01**

### Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

- The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons):           \$9.04            
 Average monthly water usage for this property:           225 gallons          

- Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons):           \$5.40          

- If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons):           \$7.69            
 Average monthly wastewater usage for this property:           225 gallons            
 Was the leak inside or outside the home:           inside            
 Was the wastewater billed winter average or actual usage:           actual usage          

### Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

| MONTH 1                                    |              |
|--|--------------|
| Original Water Bill Amount                 |              |
| 16,400 gallons @ 9.04 per 1,000 gallons =  | 148.26       |
| Adjusted Water Bill Amount                 |              |
| 450 gallons @ 9.04 per 1,000 gallons =     | 4.07         |
| + 15,950 gallons @ 5.4 per 1,000 gallons = | 86.13        |
|  | 90.20        |
| <b>Water Discount =</b>                    | <b>58.06</b> |
| Original Wastewater Bill Amount            |              |
| 16,400 gallons @ 7.69 per 1,000 gallons =  | 126.12       |
| Adjusted Wastewater Bill Amount            |              |
| 16,400 gallons @ 7.69 per 1,000 gallons =  | 126.12       |
| <b>Wastewater Discount =</b>               | <b>0.00</b>  |

| MONTH 2 (if applicable)                    |              |
|--|--------------|
| Original Water Bill Amount                 |              |
| 20,600 gallons @ 9.04 per 1,000 gallons =  | 186.22       |
| Adjusted Water Bill Amount                 |              |
| 450 gallons @ 9.04 per 1,000 gallons =     | 4.07         |
| + 20,150 gallons @ 5.4 per 1,000 gallons = | 108.81       |
|  | 112.88       |
| <b>Water Discount =</b>                    | <b>73.34</b> |
| Original Wastewater Bill Amount            |              |
| 20,600 gallons @ 7.69 per 1,000 gallons =  | 158.41       |
| Adjusted Wastewater Bill Amount            |              |
| 20,600 gallons @ 7.69 per 1,000 gallons =  | 158.41       |
| <b>Wastewater Discount =</b>               | <b>0.00</b>  |

**Total Discount = 131.40**



# Board of Aldermen Request for Action

**MEETING DATE:** 3/5/2024

**DEPARTMENT:** Finance

**AGENDA ITEM:** Resolution 1318, Approving a Water and Wastewater Leak Adjustment Request

---

**REQUESTED BOARD ACTION:**

Motion to approve Resolution 1318, approving a water and wastewater leak adjustment request.

**SUMMARY:** The City has received notice from Lindsay Nelson, a residential utility billing customer, of a repaired water leak and their request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about December 28, 2023, the Utilities Division obtained electronic reads of water usage for the month of December. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the December billing cycle, Lindsay Nelson had started the cycle with a read of 2,747 and finished the December cycle with a read of 3,206, which resulted in consumption of 45,900 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Lindsay Nelson has provided proof of repair/maintenance of the toilet leak which caused the high usage during the December billing cycle.

If approved, the leak adjustment would issue a credit of \$147.42 to Lindsay Nelson's utility account.

**PREVIOUS ACTION:**

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

**POLICY OBJECTIVE:**

[Click or tap here to enter text.](#)

**FINANCIAL CONSIDERATIONS:**

Reduce utility revenues by \$147.42

**ATTACHMENTS:**

- |  |                                   |
|--|-----------------------------------|
| <input type="checkbox"/> Ordinance   | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution   | <input type="checkbox"/> Plans    |
| <input checked="" type="checkbox"/> Staff Report   | <input type="checkbox"/> Minutes  |
| <input checked="" type="checkbox"/> Other: Leak Adjustment Request<br>Repair Documentation |                                   |

**RESOLUTION 1318**

**A RESOLUTION APPROVING A WATER AND WASTEWATER  
LEAK ADJUSTMENT REQUEST**

**WHEREAS**, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

**WHEREAS**, Lindsay Nelson, a residential utility billing customer with account 02-004230-05, has notified the City of a water leak and is requesting a leak adjustment; and

**WHEREAS**, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

**WHEREAS**, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$147.42.

**NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF  
THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:**

A water and wastewater leak adjustment in the amount of \$147.42 shall be credited to account 02-004230-05 of residential utility billing customer Lindsay Nelson.

**PASSED AND ADOPTED** by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 5<sup>th</sup> day of March, 2024.

---

Damien Boley, Mayor

ATTEST:

---

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Lindsay Nelson

Utility Service Address: 106 Shasta Daisy Dr

Utility Account Number: 02-004230-05

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$147.72 at the Board of Alderman meeting on ~~2/6/2024~~. 3/5/24

I, LINDSAY NELSON agree to attend the Board of Alderman meeting referenced above, and understand that my failure to be present is cause for the Board of Alderman to deny my request.

Upon resolution by the Board of Alderman, I, LINDSAY NELSON shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

Lindsay Nelson  
Customer's Signature

2/21/2024  
Date



## Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Lindsay Nelson**

Utility Service Address: **106 Shasta Daisy Dr**

Utility Account Number: **02-004230-05**

### Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

- The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons):           \$9.04            
 Average monthly water usage for this property:           2,700 gallons          

- Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons):           \$5.40          

- If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons):           \$7.69            
 Average monthly wastewater usage for this property:           2,700 gallons          

Was the leak inside or outside the home:           inside          

Was the wastewater billed winter average or actual usage:           actual usage          

### Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

| MONTH 1                                    |               |
|--|---------------|
| Original Water Bill Amount                 |               |
| 45,900 gallons @ 9.04 per 1,000 gallons =  | 414.94        |
| Adjusted Water Bill Amount                 |               |
| 5,400 gallons @ 9.04 per 1,000 gallons =   | 48.82         |
| + 40,500 gallons @ 5.4 per 1,000 gallons = | 218.70        |
|  | 267.52        |
| <b>Water Discount =</b>                    | <b>147.42</b> |
| Original Wastewater Bill Amount            |               |
| 45,900 gallons @ 7.69 per 1,000 gallons =  | 352.97        |
| Adjusted Wastewater Bill Amount            |               |
| 45,900 gallons @ 7.69 per 1,000 gallons =  | 352.97        |
| <b>Wastewater Discount =</b>               | <b>0.00</b>   |

| MONTH 2 (if applicable)               |             |
|---------------------------------------|-------------|
| Original Water Bill Amount            |             |
| gallons @ 9.04 per 1,000 gallons =    | 0.00        |
| Adjusted Water Bill Amount            |             |
| 0 gallons @ 9.04 per 1,000 gallons =  | 0.00        |
| + 0 gallons @ 5.4 per 1,000 gallons = | 0.00        |
|                                       | 0.00        |
| <b>Water Discount =</b>               | <b>0.00</b> |
| Original Wastewater Bill Amount       |             |
| 0 gallons @ 7.69 per 1,000 gallons =  | 0.00        |
| Adjusted Wastewater Bill Amount       |             |
| 0 gallons @ 7.69 per 1,000 gallons =  | 0.00        |
| <b>Wastewater Discount =</b>          | <b>0.00</b> |

**Total Discount = 147.42**

THANK YOU FOR SHOPPING AT  
PACKS HARDWARE -12 SV  
116 N. 169 HIGHWAY Smithville MO  
Remittance Address is  
BOX 303 JUNCTION CITY,KS 66441  
(816) 532-0525

02/21/24 1:17PM 12SHELLY 303 SALE

429986 1 EA \$5.99 EA  
BLK SURE FIT FLAPPER \$5.99

SUB-TOTAL:\$ 5.99 TAX: \$ .51  
TOTAL: \$ 6.50  
BC AMT: \$ 6.50

BK CARD#: XXXXXXXXXXXX0300  
MID:\*\*\*\*\*1885 TID:\*\*\*7341  
AUTH: 101679 AMT:\$ 6.50  
Host reference #:099833 Bat#

Authorizing Network: VISA

Chip Read  
CARD TYPE:VISA EXPR: XXXX  
AID : A0000000031010  
TVR : 8080008000  
IAD : 06021203608000  
TSI : 6800  
ARC : 00  
MODE : Issuer  
CVM :  
Name : VISA DEBIT  
ATC :01AB  
AC : 28AA78432F75A236  
TxnID/ValCode: 267429

Bank card USD\$ 6.50



==>> JRNL#X99833/D <<==  
CUST NO:\*10012

THANK YOU LINDSAY K NELSON  
FOR YOUR PATRONAGE



# Board of Aldermen Request for Action

**MEETING DATE:** 3/5/2024

**DEPARTMENT:** Finance

**AGENDA ITEM:** Resolution 1319, Approving a Water and Wastewater Leak Adjustment Request

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**REQUESTED BOARD ACTION:**

Motion to approve Resolution 1319, approving a water and wastewater leak adjustment request.

**SUMMARY:** The City has received notice from Megan Holland, a residential utility billing customer, of a repaired water leak and her request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about January 30, 2024, the Utilities Division obtained electronic reads of water usage for the month of January. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the January billing cycle, Megan Holland had started the cycle with a read of 215 and finished the January cycle with a read of 395, which resulted in consumption of 18,000 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Megan Holland has provided proof of repair/maintenance of the burst pipe which caused the high usage during the January billing cycle.

If approved, the leak adjustment would issue a credit of \$186.33 to Megan Holland's utility account.

**PREVIOUS ACTION:**

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

**POLICY OBJECTIVE:**

Click or tap here to enter text.

**FINANCIAL CONSIDERATIONS:**

Reduce utility revenues by \$186.33.

**ATTACHMENTS:**

- |  |                                   |
|--|-----------------------------------|
| <input type="checkbox"/> Ordinance   | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution   | <input type="checkbox"/> Plans    |
| <input checked="" type="checkbox"/> Staff Report   | <input type="checkbox"/> Minutes  |
| <input checked="" type="checkbox"/> Other: Leak Adjustment Request<br>Repair Documentation |                                   |

**RESOLUTION 1319**

**A RESOLUTION APPROVING A WATER AND WASTEWATER  
LEAK ADJUSTMENT REQUEST**

**WHEREAS**, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

**WHEREAS**, Megan Holland, a residential utility billing customer with account 10-000700-00, has notified the City of a water leak and is requesting a leak adjustment; and

**WHEREAS**, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

**WHEREAS**, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$186.33.

**NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF  
THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:**

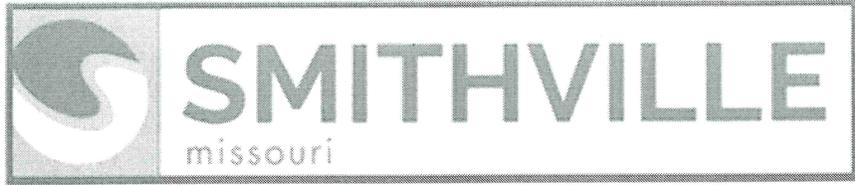
A water and wastewater leak adjustment in the amount of \$186.33 shall be credited to account 10-000700-00 of residential utility billing customer Megan Holland.

**PASSED AND ADOPTED** by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 5<sup>th</sup> day of March, 2024.

\_\_\_\_\_  
Damien Boley, Mayor

ATTEST:

\_\_\_\_\_  
Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Megan Holland

Utility Service Address: 903 NE 194<sup>th</sup> Terr

Utility Account Number: 10-000700-00

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$186.33 at the Board of Alderman meeting on 3/5/2024.

I, Megan, agree to attend the Board of Alderman meeting referenced above, and understand that my failure to be present is cause for the Board of Alderman to deny my request.

Upon resolution by the Board of Alderman, I, Megan, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

Megan Holland  
Customer's Signature

2.22.24  
Date

2/20/2024

To Whom It May Concern,

I have been asked to write a note substantiating that I repaired the copper water pipe that burst due to extremely cold weather @ January 16, 2023, in the garage ceiling at 903 NE 194<sup>th</sup> Terr Smithville, MO. I repaired the pipe on January 19, 2023. The water is running in the house without problem now.

Respectfully,

Joshua Johnson

Licensed contractor

A handwritten signature in black ink that reads "Josh Johnson" with a stylized flourish at the end.

February 14, 2024

I have been told by a person at Smithville City Hall that I need to request in writing to have my water bill from January, 2024, reviewed. Because of massive water flow from burst water pipes on January 16, 2024, due to extremely low temperatures here, my January water "usage" was about six times my average monthly water use. I am requesting the board to reduce my January water bill. Enclosed are a note from the man who repaired the pipes, a photo of the patched-up pipes, and a copy of my Smithville water bill.

Thank you,

A handwritten signature in cursive script that reads "Megan Holland".

Megan Holland

903 NE 194<sup>th</sup> Terr

Smithville, MO





## Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Megan Holland**

Utility Service Address: **903 NE 194th Terr**

Utility Account Number: **10-000700-00**

### Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

- The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): \$10.40  
 Average monthly water usage for this property: 2,800 gallons

- Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): \$6.21

- If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): \$8.84  
 Average monthly wastewater usage for this property: 2,800 gallons

Was the leak inside or outside the home: outside

Was the wastewater billed winter average or actual usage: actual usage

### Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

| MONTH 1                                     |               |
|---|---------------|
| Original Water Bill Amount                  |               |
| 18,000 gallons @ 10.4 per 1,000 gallons =   | 187.20        |
| Adjusted Water Bill Amount                  |               |
| 5,600 gallons @ 10.4 per 1,000 gallons =    | 58.24         |
| + 12,400 gallons @ 6.21 per 1,000 gallons = | 77.00         |
|   | 135.24        |
| <b>Water Discount =</b>                     | <b>51.96</b>  |
| Original Wastewater Bill Amount             |               |
| 18,000 gallons @ 8.84 per 1,000 gallons =   | 159.12        |
| Adjusted Wastewater Bill Amount             |               |
| 2,800 gallons @ 8.84 per 1,000 gallons =    | 24.75         |
| <b>Wastewater Discount =</b>                | <b>134.37</b> |

| MONTH 2 (if applicable)                |             |
|--|-------------|
| Original Water Bill Amount             |             |
| gallons @ 10.4 per 1,000 gallons =     | 0.00        |
| Adjusted Water Bill Amount             |             |
| 0 gallons @ 10.4 per 1,000 gallons =   | 0.00        |
| + 0 gallons @ 6.21 per 1,000 gallons = | 0.00        |
|  | 0.00        |
| <b>Water Discount =</b>                | <b>0.00</b> |
| Original Wastewater Bill Amount        |             |
| 0 gallons @ 8.84 per 1,000 gallons =   | 0.00        |
| Adjusted Wastewater Bill Amount        |             |
| 0 gallons @ 8.84 per 1,000 gallons =   | 0.00        |
| <b>Wastewater Discount =</b>           | <b>0.00</b> |

**Total Discount = 186.33**